



Clearance Rate Louisville Fire Department

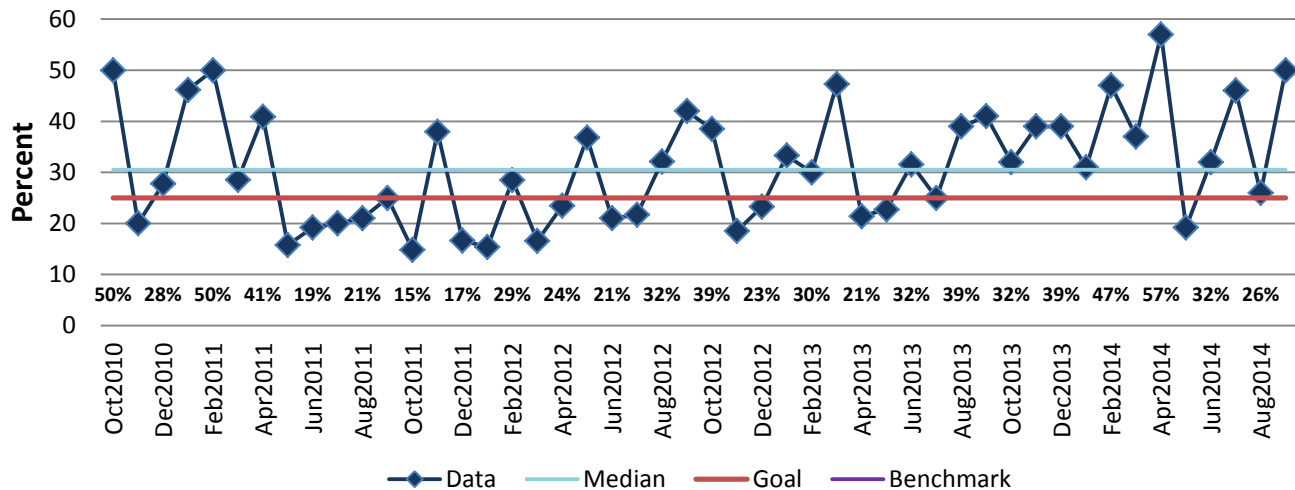


KPI Owner: Major Henry Ott

Process: Arson Investigation

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: Calendar Year 2012, 26% Yearly Rate Goal: >=25% clearance rate Benchmark: 25%		Data Source: Arson Bureau Statistics Goal Source: TBD Benchmark Source: FBI UCR Data	Plan-Do-Check-Act Step is Unclear Measurement Method: The number of offenses cleared or solved for incendiary investigations Why Measure: To investigate incendiary fires & convict those responsible Next Improvement Step: Determine the root cause for the case clearance rate being less than desirable.		
How Are We Doing?					
Oct2013-Sep2014 12 Month Goal	Oct2013-Sep2014 12 Month Actual		Sep2014 Goal	Sep2014 Actual	
25%	38%		25%	50%	
Percent	Percent		Percent	Percent	

Clearance Rate



Root cause analysis is not necessary because there is no gap between the goal and current performance.